

### **ITINERARY HIGHLIGHTS**

- Experience the vibrant culture of Thailand with authentic culinary experiences.
- Savour tantalizing dishes, dining in top Thai restaurants to Michelin-worthy street food.
- Adventure out in Bangkok after dark with a progressive dining tour by tuk tuk visiting funky bars and after-dark venues only locals know about.
- Explore the famous Grand Palace and Emerald Buddha complex in Bangkok with its glittering gold stupas and dazzling glass mosaics.
- Discover the art of Thai cooking with a charismatic local chef, using time-honored recipes to prepare your self-made Thai lunch.
- Soak in the beauty and natural wonders of Phang Nga Bay by boat & view James Bond Island.
   Enjoy a visit to a floating fishing village built on stilts or simply relax on the beach.

## **MAP OF THAILAND**





## 'AT A GLANCE' ITINERARY

DATE	DAY DESCRIPTION	ACCOMMODATION	MEALS*
24 Feb 2024	Arrive Bangkok	The Peninsula Bangkok	
25 Feb 2024	Bangkok	The Peninsula Bangkok	B – L – D
26 Feb 2024	Bangkok	The Peninsula Bangkok	B – L
27 Feb 2024	Bangkok	The Peninsula Bangkok	B – L
28 Feb 2024	Bangkok – Chiang Mai	Na Nirand Boutique Resort	B – L
29 Feb 2024	Chiang Mai	Na Nirand Boutique Resort	B – L
01 Mar 2024	Chiang Mai	Na Nirand Boutique Resort	B – L
02 Mar 2024	Chiang Mai	Na Nirand Boutique Resort	B – L
03 Mar 2024	Chiang Mai - Phuket	Twinpalms Phuket	B – D
04 Mar 2024	Phuket	Twinpalms Phuket	B – L
05 Mar 2024	Phuket	Twinpalms Phuket	B – D
06 Mar 2024	Depart Phuket		В

<sup>\*</sup>B = Breakfast, L = Lunch, D = Dinner

#### ITINERARY DETAILS

## Day 1: Saturday, 24 February 2024 Arrive Bangkok

Welcome to Thailand! You arrive in the vibrant capital of Bangkok, an eclectic mix of ornate temples and towering skyscrapers. Both traditional and contemporary, the city is a hive of colorful food and flower markets, buzzing off-beat streets and intriguing waterways complemented by a dynamic dining scene with some of Asia's top restaurants as well as Michelin-worthy street food all just waiting to be explored.



On arrival at Suvarnabhumi International Airport, you are greeted by a representative who assists with Fast Track service through the airport. Bypass the queues at immigration and proceed through to baggage claim and customs. Meet your Abercrombie & Kent guide in the arrival hall and transfer by private vehicle to your hotel.

Boasting a prime riverfront location on the west bank of Bangkok's Chao Phraya River, The Peninsula Bangkok offers sophisticated riverside living with touches of traditional Thai style. The spacious guestrooms and suites combine sweeping river and skyline views, lush local silks and marble bathrooms. While the palm tree-lined swimming pool is ideal for outdoor relaxation, the wellness center offers a range of traditional Thai healing therapies and the restaurants offer a variety of options including Thai, Chinese and international cuisine as well as al fresco dining at the riverside restaurant.

The Peninsula Bangkok Deluxe Room

4 nights



## Day 2: Sunday, 25 February 2024 Bangkok

**B-L-D** 

Head out for a local weekender's floating market experience. Away from the typical tourist trail, this local market is brimming with popular Thai desserts, grilled meats, noodles and tasty treats made for a typically Thai crowd. Take a longtail boat for a leisurely ride along the canal, exploring traditional Thai life on the quiet waterway, and wander through a maze of canal-side stalls watching vendors busily prepare their signature dishes, from succulent seafood to spicy stir fries and savory satays.

Enjoy a classic Thai lunch at the home of pad Thai noodles, Baan Phad Thai. This retro-style eatery elevates Thailand's national dish to a new level with its complex and textured flavors, featuring a signature sauce made of 18 ingredients. Chef Aom, a celebrated local chef, brings her culinary prowess to this classic dish served with grilled river prawn, pork, chicken or blue crab meat. The menu also features other Thai favorites such as satay skewers and spicy laab salad.

In the afternoon you have free time to simply relax for massage at the hotel or explore more of your surroundings at your own pace. Consider taking The Peninsula's water taxi to IconSiam, a shopping and lifestyle destination on the Chao Phraya River where you can explore local food stalls and crafts in the market space on the lower ground floor. Alternatively, the water taxi can transport you across the river to historic Charoenkrung Road, where you can wander past old shophouses on the first modern road built in Thailand.



Later, experience Bangkok after dark on a progressive dining night out in trendy Talad Noi district. Traveling by electric tuk tuk with a high-top roof, this exciting, environmentally-friendly evening takes you to funky bars and after-dark venues that only locals know about. Start with a drink at a 200-year-old converted warehouse overlooking the Chao Phraya River and taste Bangkok's best satay skewers at a popular eatery which you won't find in any guidebook. Savor traditional Thai fare such as crispy fish with spicy tamarind paste or sticky rice with pork at an old Chinese shophouse with a jazzy, modern vibe. Then end on a high with a cocktail on the rooftop of a florist's studio which transforms into an urban rustic bar by night.

The Peninsula Bangkok Deluxe Room



## Day 3: Monday, 26 February 2024 Bangkok

B-L

Explore the real Bangkok in the city's hidden corners, sacred temples and local neighborhoods. Visit the famous Grand Palace and Emerald Buddha complex with its glittering gold stupas and dazzling glass mosaics. Step inside the Queen Sirikit Museum of Textiles to admire a collection of royal fashion pieces worn by the Thai Queen Mother. Then whiz through the old city streets by tuk tuk and visit Wat Pho, a historical temple which is home to a large reclining Buddha statue and a Thai massage school.



Enjoy a scenic riverfront lunch at Sala Rattanakosin. Set in a converted workshop, the elegant dining venue offers unrivaled views of the Chao Phraya River and the Temple of Dawn (Wat Arun). The restaurant serves a variety of traditional Thai favorites and western dishes along with a selection of well-crafted cocktails, wines and beers.

Enjoy an afternoon at leisure. You may wish to use this time to experience a treatment at the spa or explore more of the city on an optional excursion which can be arranged upon request.

In the evening, you are free to explore Bangkok at leisure. Upon request, dinner can be arranged for you at one of the city's trendy restaurants, from Michelin-star venues to off-beat local eateries. Ask your A&K guide for recommendations or reservations.

Please note: Please dress appropriately when visiting the Grand Palace. Short skirts, shorts and sleeveless attire are not permitted.

The Peninsula Bangkok Deluxe Room



## Day 4: Tuesday, 27 February 2024 Bangkok

B-L

Take a journey back in time to discover the treasures of Ayutthaya. Home to historical palaces and temples, Ayutthaya was Thailand's capital between the 14th to 18th centuries and is recognized as a UNESCO World Heritage. Wander landscaped gardens and a floating pavilion at Bang Pa In Summer Palace, a former retreat for Thai kings, and learn more about the city's rise and fall while exploring the 14th-century red brick temple of Wat Mahathat. See the head of a Buddha wrapped inside the roots of an old tree and enjoy refreshments at a local café before visiting the former Grand Palace. Try a popular pancake-like snack made by local vendors and take lunch at an atmospheric venue with views of nearby temples and river life. Later, stop by a towering old chedi that inspired the design of many Thai temples and head back to Bangkok.



Please note: Please remember to cover the shoulders and knees when visiting Thai temples. Avoid short skirts, shorts, sleeveless tops and see-through clothing. A shawl or scarf is not enough to cover the shoulders, so a light jacket or a shirt with sleeves is preferred.

The Peninsula Bangkok Deluxe Room



## Day 5: Wednesday, 28 February 2024 Bangkok to Chiang Mai

B-L

Depart from the hotel and transfer to the airport to board a domestic flight to Chiang Mai. On arrival at Chiang Mai Airport, you are met by your local guide to begin your exploration of this historical northern Thai city. The cultural heart of northern Thailand, Chiang Mai is a land of misty mountains and colorful hill tribes where the kings of the Lanna civilization once held court. Reaching the height of prosperity between the 13th to 18th centuries, the city is home to centuries-old artistic traditions and numerous history-filled temples framed by crumbling red-brick city walls, distant rice fields, teak forests and the Ping River in the east.

## Flight Detail: FD4104 Bangkok – Chiang Mai, 09:55-11:20 booked by A&K Thailand Inclusive: Seat Selection, and 25kgs checked baggage per person.

Savor local Chiang Mai flavors at Khao Soi Restaurant for lunch. *Khao soi* is a regional specialty, unique to Chiang Mai. Made of soft noodles topped with a creamy, curry soup, the dish is often garnished with fresh leaves and herbs.

After lunch, check in at your hotel. A charming hideaway nestled on the banks of the Ping River, Na Nirand Boutique Resort is built around an inviting courtyard with a century-old rain tree. Combining classical art with Lanna Thai tradition, the hotel takes its cues from 19th-century design, when local architecture was shaped by colonial influences. Simple, yet elegant and sophisticated, the rooms offer a sense of tranquility in the heart of Chiang Mai. The Lanna style teak wood rice barn has been converted into a pool bar and, for added pampering, inspired treatments are available at the spa.



After some free time to relax and freshen up, head out for a late afternoon excursion to the city's historical Waroros Market. A large, bustling bazaar, this marketplace is filled with vendors selling a wide variety of products, from flowers, clothes and ceramics to northern Thai street food such as spicy Thai sausage. Hop on a trishaw for a ride around the old town, exploring vibrant streets filled with historical landmarks. Your local trishaw driver takes you along Tapae Road, passing through the old city walls to arrive at Wat Phra Singh, a sacred Buddhist with intricate mosaics. Later in the evening, experience a night at Chiang Mai's buzzing night bazaar where you can find a range of locally-made art, fashion and handicrafts.

Na Nirand Boutique Resort Romantic Lanna Deluxe Room 4 nights



## Day 6: Thursday, 29 February 2024 Chiang Mai

B-L

Spend the morning with friendly Thai elephants at an ethical elephant home nestled in the hills of northern Thailand. Kanta Elephant Sanctuary provides a safe home and natural haven for retired elephants. Meet some of the resident pachyderms and learn how they spend their days roaming the fields and playing in the mud. Feed the elephants their favorite meal - bananas and sugar cane - and walk with them to the nearby river where you can join them for a quick dip.

After bidding farewell to your new elephant friends, continue to Lisu Lodge, an eco-lodge surrounded by lush, green mountains. Learn about the community-based project here that aims to conserve the heritage of Chiang Mai's ethnic minorities and hear about everyday life in this typical Thai hill tribe. Take a stroll around the village, stopping at the temple for lovely views of the community's herbal garden.

Then enjoy a Thai organic lunch overlooking a tea plantation on the edge of the village. The menu features healthy and delicious selections such as banana blossom salad, tea leaf salad and tender pork curry, all made using fresh ingredients from the garden.



After lunch, explore the scenic tea gardens with a resident tea plucker who demonstrates the best way to harvest tea leaves in order to enhance their flavor. Head indoors to observe the tea-making process, from kneading to roasting, and discover the different processes used to cultivate young tea plants.

Na Nirand Boutique Resort Romantic Lanna Deluxe Room



## Day 7: Friday, 01 March 2024 Chiang Mai

B-L

Get ready for an exciting tuk tuk adventure in the remote hills of northern Thailand, exploring rural life, remote temples and an elephant home. The tuk tuks are classic-design, custom-built vehicles with a rollback roof and added legroom and headroom for a more comfortable ride. After a 45-minute transfer to Mae Wang district, set off on your private tuk tuk journey through scenic mountain trails, farming villages, fields and rice terraces.



In the early afternoon, you arrive at a small, ethical elephant home where you learn about the elephants' role in the local community and the home's vision for a sustainable future. Your visit here today helps continue the important work of this small-scale, ethical enterprise. Have lunch while watching the elephants roam and play in the fields and forests.

Later, experience a different mode of travel and float down the local river on a traditional bamboo raft. This gentle and relaxing raft journey is a great way to experience local life from a different angle while your expert rafter negotiates the twists and turns of the river. Back on dry land, take your tuk tuk back to the tuk tuk base and transfer back to your hotel.

This evening is free at your leisure. You may wish to use this opportunity to explore trendy Nimmanhaemin district where you will find boutique local craft shops, designer studios and chic eateries such as Ging Grai which serves modern, home-style Thai cuisine featuring signature curries, salads and noodles inspired by the chef's family.

Na Nirand Boutique Resort Romantic Lanna Deluxe Room





Start early this morning to take part in a traditional Thai ritual which takes place every day at dawn. Each morning, monks walk in single file to collect alms from pious locals who provide food for the monks in exchange for spiritual blessings. Observe this centuries-old practice at Kruba Srivichai, a local temple with a golden statue. Return to the hotel for breakfast before heading out for a Thai culinary experience.

Discover the art of Thai cooking with a charismatic local chef. The experience begins with a visit to the local market to learn about local food traditions and pick up some ingredients for your next meal. Wander past stalls selling fresh herbs and spices as the chef explains how to pick out the best local produce, from choosing the right fish sauce to finding the freshest noodles. Then head to the kitchen to prepare a northern Thai meal using the chef's time-honored recipes. At the end of your culinary session, sit down to enjoy your self-made Thai lunch.

This afternoon, you have free time to relax or explore more of the city at your leisure. You may wish to use this time to experience a traditional Thai massage or take a dip in the pool.

In the late afternoon, take a drive along the mountain road leading to Wat Phra That Doi Suthep, one of Chiang Mai's most revered temples. The glittering gold stupa stands proudly on the mountaintop overlooking the city below. Pilgrims make their way here, climbing up 309 steps to reach the temple gate. However, a tram is also available to take you to the top for a small additional cost.

In the evening, your guide is on hand to help with reservations or recommendations for dinner. Consider heading out for a gastronomic experience at Blackitch Artisan Kitchen which serves a nine-course menu of hyper-local, hyper-seasonal ingredients or perhaps enjoy a more laidback meal and casual drinks at a riverside restaurant overlooking the Ping River.

Na Nirand Boutique Resort Romantic Lanna Deluxe Room



## Day 9: Sunday, 03 March 2024 Chiang Mai to Phuket

B-D

Check out of your hotel and transfer to Chiang Mai Airport. Fly to Phuket to soak up the sun, sand and sea amid southern Thailand's swaying palms and tropical beaches.

Flight Detail: FD3168 Chiang Mai-Phuket 10:10-12:00 booked by A&K Thailand Inclusive: Seat Selection, and 25kgs checked baggage per person.

On arrival at Phuket Airport, you are greeted by your guide and Transfer to your hotel.



Head out for a guided excursion in Phuket's old town. Get an insight into Phuket's dynamic, multicultural heritage and rich tin mining history in the island's colorful old quarter. Explore ornate Buddhist and Chinese temples, rows of beautifully painted shophouses, quaint cafés and local boutiques. Wander past Sino-Portuguese buildings in the former red-light district as well as grandiose mansions that were once home to Phuket's tin barons, over a century ago. Visit Sangtham Shrine, also known as the Shrine of the Serene Light or Ting Kwan Tang in Chinese. Built by a Chinese family in 1889, this Taoist shrine is hidden away behind a narrow gate off the main road.

After exploring the town, dine at Blue Elephant Phuket, which serves some of the region's finest southern Thai cuisine. Set in the former governor's mansion, the restaurant is well known for its well-crafted dishes featuring quality ingredients infused with local flavors.

Proceed to your hotel. Featuring a distinctive design in harmony with nature, Twinpalms Phuket is a Garden of Eden for our times. The rooms and suites are centered around a large lagoon pool, each featuring a private terrace with pool views. Located nearby are some of Phuket's most beautiful beaches, including Surin, Bang Tao and Kamala Beaches, which are connected via the resort's shuttle service. Enjoy access to nearby beach clubs and restaurants that offer lazy lunches, tropical cocktails and vibrant beach vibes during your stay.

Twinpalms Phuket Palm Premium Room

3 nights



## Day 10: Monday, 04 March 2024 Phuket

B-L

Take a speedboat to explore the beauty of Phang Nga Bay, including canoeing adventure along the way. Travel across the picturesque bay, passing impressive limestone karsts surrounded by emerald waters. View James Bond Island, which you may recognize from the 1974 James Bond film, The Man with the Golden Gun. Here, you can hop into a canoe to explore more of Panak Island and the bay's natural wonders. Continue to Koh Panyee, a floating fishing village built on stilts. Walk along the wooden pathways to see how this community lives in small shops and houses above the water. Enjoy a simple Thai lunch at local restaurant and spend time swimming or relaxing here before heading back to Phuket.



The evening is yours to enjoy at leisure. You may wish to head out for dinner in the town or simply stay in and relax by the beach. Consider a revitalizing massage at the spa or perhaps spend time at the hotel's vibrant beach club where you can enjoy your favorite cocktail with spectacular sea views and music by international DJs.

Twinpalms Phuket
Palm Premium Room



## Day 11: Tuesday, 05 March 2024 Phuket

B-D

Enjoy a full day at leisure to enjoy Phuket's tropical lifestyle in your own style. Consider another speedboat cruise to explore more of Phang Nga Bay's scenic islands or simply lounge by the pool or at the beach. Optional excursions can be arranged upon request.



This evening, a special evening has been arranged for you to celebrate your final night in Thailand. Palm Seaside Restaurant serves a tantalizing menu of southern Thai and Phuket flavors. Set in an inviting, beachside venue with al fresco dining options, the restaurant presents home-style gastronomy including the daily catch direct from the Andaman Sea with locally grown herbs and vegetables.

Twinpalms Phuket Palm Premium Room

## Day 12: Wednesday, 06 March 2024 Depart Phuket

В

Enjoy your breakfast and prepare to depart this morning and transfer to the airport at the appointed time to board your flight home.



### **TOUR COST:**

USD \$4,959 per person, based on double or twin room occupancy

**USD** \$6,439 based on single occupancy

**BOOK EARLY SAVINGS:** Book by June 30, 2023, and SAVE \$200 per booking (\$100 per person) based on double occupancy & \$100 based on single occupancy.

## **OPTIONAL:**

Additional nightly rate at The Peninsula Bangkok:

Deluxe Room: USD \$370 per night (twin/double occupancy) with breakfast per room Deluxe Room: USD \$335 per night (single occupancy) with breakfast per room

Additional nightly rate at Twinpalms Phuket:

Palm Premium Room: USD \$320.00 per night (single/twin/double occupancy) with breakfast per room

Note: International Airfare to/from Thailand is not included in the Tour Cost.

## **PAYMENT TERMS:**

- USD \$750 per person (non-refundable) + insurance is required at the time of reservation.
- 2<sup>nd</sup> deposit USD \$1750 per person (non-refundable) required by September 12, 2023.
- Final payment due on December 11, 2023.

## **CANCELLATION POLICY:**

•Cancellation made before September 12, 2023: \$750 per person non-refundable.

•Cancellation made between September 13 - December 11, 2023: \$2,500 per person non-refundable.

•Cancellation made after December 11, 2023: 100% non-refundable.

## **IMPORTANT:**

Trip Cancellation Insurance and Out of Country Emergency Medical Insurance is not included, but strongly recommended. Please inquire for details at time of deposit payment as the deposit is non-refundable.

A Canadian or U.S. passport valid for at least six (6) months after completion of your journey and with sufficient blank pages for visas and immigrations stamps is required.

Routine immunizations should be up to date (i.e. tetanus-diphtheria, polio, etc.). Travelers should contact a doctor, Public Health or Travel Clinic eight weeks or more prior to departure in order to obtain further information and to receive necessary immunizations.

To register for Discover the Rich Flavors of Thailand Tour click HERE.

Questions? Please contact the Direct Travel groups department at <a href="mailto:reservations@directtravelgroups.com">reservations@directtravelgroups.com</a>
Call 309-834-3739 or 1 (866) 592-0455.

### **Accommodation Summary:**

- The Peninsula Bangkok, Deluxe Room
- Na Nirand Boutique Resort, Romantic Lanna Deluxe Room
- Twinpalms Phuket, Palm Premium Room

#### Inclusions:

- Fast Track service on arrival in Bangkok
- 11 nights' accommodation with daily breakfast as per itinerary
- Domestic flights in economy class (Bangkok to Chiang Mai and Chiang Mai to Phuket)
- Transfers and Sightseeing arranged on private group basis, with a professional English Speaking Guide
- Entrance Fees where applicable for all included sightseeing
- Drinking water or soft drink during included meals
- 2 drinks during Bangkok After Dark Tour
- Bottled water and cold towel during included sightseeing program
- Taxes and Service Charges
- Direct Travel Host with minimum 20 guests

#### **Exclusions:**

- Any meals not mentioned in the itinerary
- Drinks during Farewell Dinner on last evening
- Any items of personal nature, including laundry, telephone calls, room service, spa services
- International Airfare to/from Thailand
- Any applicable tourist visa fees (Currently Canadian and US citizens do not require a visa for entry into Thailand)
- Trip Cancellation, Interruption, and Out of Country Emergency Medical Insurance coverage
- Optional Sightseeing Tours, Optional additional Pre/Post hotel nights
- Gratuities/tips to tour guides, drivers and hotel staff.

#### Please note...

- Airfares and flight times are subject to change or cancellation at short notice.
- Visa fees and entry/exit requirements are subject to change at short notice which may result in additional fees or new visa applications to be covered by the guest. Currently Canadian and US citizens do not require a visa for entry into Thailand.
- If you are traveling with more than one valid passport, please present the passport that
  corresponds with the details listed on any pre-arranged visa documents (E-visas, Visa
  Stamps or Visa Approval Letters) while checking in at the airline counter prior to departure.
  Abercrombie & Kent does not take responsibility for any issues that may occur as a result of
  failing to present the correct passport; any fee or fine incurred as a result must be settled
  directly by the guest.

## Why Abercrombie & Kent

**Abercrombie & Kent** is the world leader in luxury travel, combining comfort and authenticity in the world's greatest destinations. Company-wide there are certain values that make us special:

- Global Corporate Indemnity Insurance providing you with unsurpassed peace of mind for wherever you travel within our network.
- Quality Control teams each and every office of ours has a team assigned to making sure our suppliers
  always deliver as promised. Headed up centrally in London, you can be confident that we work together
  with international oversight.
- **Guides** we use only the best guides in the world, who undergo strict qualification processes. They know our destinations inside and out, and serve as much as travelling companions as experts in their field.
- **Philanthropy** Since 1982 we have been globally committed to respecting the natural environment and giving back to the local people whose destinations we host clients in. Internally and through the generosity of our guests we support over 37 different hand-picked projects worldwide.
- 24 hour emergency contact no matter what time of day or whatever the query, our local operations teams are always on standby to be of assistance, providing flexible measures if any plans change.
- Health and safety we have stringent criteria that all our suppliers must meet, along with a whole host of safety initiatives tailored to each destination - from first aid training to localised emergency procedure plans.
- Our relationships with suppliers are second to none. It's these personal, long-standing local
  connections that make sure we offer the best product to our clients. Whether it's the most sought-after
  table in a restaurant or preferential upgrades where available at hotels, we hold the key to all your
  customer's needs.
- Our ability to tailor-make. We handle every request according to individual needs, so you know we're always thinking about how our travel professional partners can offer the finest combinations each and every time.
- VIP services and 'insider access' unique and exclusive moments
  from our wealth of interesting connections, means we can bring our
  guests closer to the real people, the culture and their customs. From
  meetings with renowned archaeologists to tea with a local marketseller's family, we can make it happen.
- Safe Travels Recognition Abercrombie & Kent meets or exceeds the travel industry's latest global health and safety protocols established by the World Travel & Tourism Council.



## Abercrombie & Kent Southeast Asia

With over 30 years of expertise, Abercrombie & Kent Southeast Asia is a well-established leader in destination management with offices in Thailand, Myanmar and Vietnam, plus on-the-ground services in Cambodia, Laos and Indonesia. Our dedicated travel professionals and experienced guides offer unrivaled destination knowledge, opening doors to the region's most unique and engaging travel experiences. From authentic moments with local families, exclusive dining with the region's masters of gastronomy or immersive meditation sessions in off-the-beaten-track locales, our unparalleled and personalized services bring travelers closer to the heart of our destinations.

SOUTHEAST ASIA

## **TERMS & CONDITIONS**

#### 1. CONTRACTING PARTIES

These Terms and Conditions are legally binding between the traveler(s) and Abercrombie & Kent (Thailand) Limited, herein after referred to as A&K.

#### 2. ACCEPTANCE OF THESE TERMS

PLEASE NOTE: Acceptance of a quotation from A&K constitutes acceptance of these Terms and Conditions which take effect as soon as A&K issue you with a confirmation.

#### 3. ACCOMMODATION:

All accommodation, room type(s) and specification are as shown in the itinerary.

#### 4. MEALS:

Meals are as shown in the itinerary.

#### 5. TRANSFERS:

Transfers are provided on arrival and departure from airport to hotel and return only where specified in the itinerary.

#### 6. ITINERARY:

Accommodation arranged sightseeing are subject to change at any time due to unforeseen circumstances or circumstances beyond A&K's control. Every effort will be made to operate tours as planned, but alterations may occur after the final itinerary has been issued. A&K also reserves the right to withdraw a tour or any part of it, to make such alterations to the itinerary or the tour inclusions as it deems necessary or desirable, and to pass on to tour members any expenditures or losses caused by delays or events beyond its control.

In case of any appreciable variation in the tour price due to these circumstances, A&K reserves the right to make adjustments to the tour costs as necessary.

#### 7. SPECIAL REQUESTS:

Specific requests should be advised at time of booking. Please note that every effort will be made to secure special requests, however; they cannot be guaranteed.

### 8. TRANSPORTATION:

Transportation will be as specified in the itinerary.

#### 9. BAGGAGE:

A&K provides handling of baggage only as specified in the quotation. Weight restrictions for baggage on some routes on internal/domestic flights may apply; details of which will be provided with pre-tour documentation. Baggage and personal effects are at the owner's risk throughout the tour and A&K assumes no liability for lost or damaged baggage. Baggage insurance is strongly advised.

Please check with your international carrier for other baggage restrictions applicable to your international flight.

#### **10. TAXES AND GRATUITIES:**

Hotel taxes as imposed by city and state governments are included. Airport taxes are included where specified in the itinerary.

Gratuities for guides, drivers, porters, camp staff, ship crew and Tour Managers are not included and are at the discretion of the Traveler.

#### 11. EXCLUSIONS:

The cost of obtaining passports, visas, excess baggage charges, items of a personal nature such as drinks, laundry, telephone calls, fax charges and excess baggage charges unless expressly included in writing, are not included in the tour price.

#### 12. PRICES & ARRANGEMENTS:

The tour price includes planning, handling and operational charges and is quoted based on the current rates of exchange and tariffs. Entrance fees as part of scheduled sightseeing tours are also included in this price. This price is subject to revision in line with significant changes in foreign currency, tariff rates, taxes etc.

#### 13. PHOTOGRAPHY:

A&K reserves the right to take photographs during the operation of any program or part thereof and to use them for promotional purposes. By booking a program with A&K, Travelers agree to allow their images to be used in such photographs. Travelers who prefer that their images not be used are asked to identify themselves to A&K prior to final payment and they will be exempted from this photography waiver clause.

The use of drones for photography, or any other purpose, is forbidden on any A&K trip unless permission has been previously sought from, and granted by, A&K.

## 14. DESCRIPTIONS AND IMAGERY

photographs, imagery descriptions used by A&K online and within promotional documentation have been included with the intention of presenting a true and accurate reflection of your holiday destination. However, due to circumstances beyond our control, it is foreseeable that some destinations will change in appearance throughout the year and so may appear to have varied at the time of your stay. eg. due to adverse weather. A&K will of course make every attempt to notify you in advance of your trip as to whether such instances have had any effect on the accommodation or its surroundings if we are made aware of the same, however cannot be held liable in this regard.

#### 15. SURVEILLANCE AND SECURITY

Please note that in some properties surveillance cameras and security equipment may be installed inside and/or outside the property, which may have the capability to remotely monitor or record images and/or sound. If you have any concerns or issues with this, you must inform our team before your trip.

#### 16. ACTIVITES

Some activities may be pre-booked by A&K however, should you wish to participate in other or additional activities we strongly advise that you book in advance so as to avoid disappointment.

Some activities, most notably those which are boating and water related, are subject to weather and water levels. A&K cannot be held responsible should such activities be amended and/or cancelled as a result of such matters, over which A&K have no control.

#### 17. REGISTRATION:

A non-refundable deposit is required at the time of booking. The deposit amount will be specified at the time of booking, however it is normally 10% of the tour price.

The remainder of the tour cost is payable on the date shown on your quotation, normally 60 days prior to departure. If the reservation is made after this date, the entire tour price must be paid at the time of confirmation.

#### 18. PAYMENT METHOD:

Payments may be made by the following methods:

- Credit card
- Cheque
- Bank transfer

A&K cannot guarantee that all payment methods will be accepted and A&K will therefore advise of the most suitable payment method at the time of deposit.

18.2 Travelers are liable for all bank and related transaction charges.

#### 19. CANCELLATION:

All cancellations must be received in writing by your A&K Tour Consultant

19.1 Unless otherwise specified in your quotation, the following cancellation terms will apply to your booking:

19.1.1 Cancellations received between the date of booking and 61 days prior to departure will result in the loss of the deposit.

19.1.2 Cancellations received 60 - 46 days prior to departure will be subject to a cancellation charge of 15% of the tour price.

- 19.1.3 Cancellations received 45 29 days prior to departure will be subject to a cancellation charge of 25% of the tour price.
- 19.1.4 Cancellations received 28 15 days prior to departure will be subject to a cancellation charge of 50% of the tour price.
- 19.1.5 Cancellations received 14 days or less prior to departure will be subject to a forfeiture of the entire tour price.
- 19.2 Cancellation of airline tickets will be subject to the refund policy of each individual airline and may be greater than the percentages above particularly when low cost/net based fares are used.
- 19.3 The purchase of special event tickets is subject to the refund policy of each individual event. Please refer to the specific event policy for details.
- 19.4 A&K reserve the right to charge for financial penalties, fees and losses incurred in excess of your cancellation fee as a result of cancellation.

#### 20. CANCELLATION BY A&K

We reserve the right in any circumstances to cancel your holiday for any reason. However, we will not cancel your hotel arrangement less than 60 days before your departure date, except for reasons of force majeure or failure by you to pay the final balance. If you fail to pay the balance of the holiday price at least 60 days before departure. A&K will treat your booking as cancelled and levy the cancellation charges set out in clause 19. If A&K is obliged to cancel your holiday in any other circumstances before departure, A&K will use its best endeavours to offer alternative arrangements of equivalent or very closely similar standard and price, if available; travel arrangements of a lower standard and a refund of the difference in price; or will give you a full and prompt refund of all monies paid.

### 21. FORCE MAJEURE

- 21.1 Force majeure means unusual and unforeseeable circumstances beyond A&K's control or the control of our suppliers, the consequence of which neither A&K nor its suppliers could avoid even with all due care, including, but not limited to, war, threat of war, riot, civil strife, terrorist activity (actual or threatened), industrial dispute. unavoidable technical problems with transport, machinery or equipment, power failure, changes imposed by rescheduling or cancellation of flights by an airline, natural or nuclear disaster, fire, flood, drought, adverse weather conditions, epidemics or outbreaks of illness and level of water in rivers.
- 21.2 In the event of a cancellation or material alteration to the trip as a result of the circumstances as described in this clause A&K may in their sole and absolute discretion:

- a) offer the Traveler(s)
  alternative travel
  arrangements or products of
  comparable standard as may
  be appropriate in the
  circumstances; or
- b) if alternative travel arrangements or products are not offered by A&K, A&K will make a prompt proportional refund of monies paid by the Traveler.
- 21.3 A&K may charge a reasonable fee to cover the administration costs associated with providing alternative travel arrangements or products.

#### 22. CLAIMS AND REFUNDS:

Refunds are not made for any missed services, except for verifiable extenuating circumstances. Please see our LIMITS ON ABERCROMBIE & KENT'S RESPONSIBILITY clause below. For verifiable claims to be considered, they must be received in writing within 30 days of the termination of the program. Any adjustment considered will be based on the actual price of the services involved and not on a per diem basis. Adjustments will not be made for unused sightseeing trips or meals. A&K will not accept any liability for any claims that are not received within 30 days of the termination of your program. All claims for days missed while travelling should be made in writing within 30 days of the program. Any payment made by A&K, either by way of refund or as the result of a successful claim, will be limited to, and not exceed, the sums retained by A&K in respect of the related booking.

## 23. LIMITS ON ABERCROMBIE & KENT'S RESPONSIBILITY:

Abercrombie & Kent (Thailand) Limited, its employees, shareholders, officers, directors, successors, agents and assigns (collectively A&K), does not own or operate any entity which is to or does provide goods or services for your trip with the exception of a limited number of vehicles. It purchases transportation (by aircraft, coach, train, vessel or otherwise), hotel and other lodging accommodations, restaurant, ground handling and other services from independent various suppliers (including from time to time other Abercrombie companies). All such persons and entities are independent contractors. As a result, A&K is not liable for any negligent or wilful act of any such person or entity or of any third person.

In addition and without limitation, A&K is not responsible for any injury, financial or physical loss, death, inconvenience, delay or damage to personal property in connection to the provision of any goods or services whether resulting from but not limited to acts of God or force majeure, illness, disease, acts of war, civil unrest, insurrection or revolt,

animals, strikes or other labour activities, criminal or terrorist activities of any kind, overbooking or downgrading of services, food poisoning, mechanical or other failure of aircraft or other means of transportation or for failure of any transport mechanism to arrive or depart on time.

There are many inherent risks in adventure travel of the type involved here, which can lead to illness, injury or even death. These risks are increased by the fact that these trips take place in remote locations, far from medical facilities.

If you decide to participate in any activities including, but not limited to, any excursions involving animals, riding on animals, SCUBA diving, snorkelling, boating, hot air ballooning, zip-lining, high altitude treks, climbing, quad biking, para sailing, parachuting, kayaking, white-water rafting, primate tracking and any activity which A&K considers to carry inherent risks of serious illness, injury or death ("Activities") then you fully understand and acknowledge that Activities carry with them various inherent risks, including serious illness, injury or death and you take complete responsibility for your own health and safety and agree to assume all risks of injury, illness or death, whether foreseen or unforeseen that may befall you as a result of participating in any Activities and agree to release A&K and its affiliates, their agents, employees and representatives from any liability whatsoever related thereto, to the fullest extent permitted by

Further, as consideration for being permitted to participate in the Activities, you release A&K, whether known or unknown, from, and agree not to sue or make claim against A&K for property damage, cancellation of any activities for any reason, illness, negligent rescue operations or procedures, personal injury or death arising from your participation in the Activities, and any activity related thereto, including transportation to and from the site of the Activities, regardless of whether such property damage, illness, personal injury, or death results from the negligence of A&K (but not its reckless, wilful, or fraudulent conduct) and/or from any defect in equipment. You further agree to indemnify and hold A&K harmless with respect to any claim made against A&K by anyone else which a) related to your participation, or b) would be subject to the above release and covenant not to sue if you had made this claim directly yourself.

#### 24. HEALTH PRECAUTIONS:

Please ensure that you consult your personal physician about anti malaria precautions and other inoculations and vaccinations before travel. Where applicable, please ensure that whilst travelling you carry a valid Yellow Fever certificate.

## 25. TRAVEL ADVISORIES/WARNINGS:

It is the responsibility of Travelers to become informed about the most current travel advisories and warnings by referring to their respective government agencies. In the event of an active State Department or government agency Travel Warning against travel to specific destination location(s) of the trip, should the Traveler still choose to travel, notwithstanding any travel advisory or warning, the Traveler assumes all risk of personal injury, death or property damage that may arise out of the events like those advised or warned against.

## 26. TRAVELERS' REPRESENTATIONS:

If you or any member of your party has any medical problem or disability which may affect your stay, please provide us with full details before we confirm your booking so that we can try to advise you as to the suitability of your chosen arrangements. We may require you to produce a doctor's certificate certifying that you are fit to participate in the tour. Acting reasonably, if we are unable to properly accommodate the needs of the person(s) concerned, we will not confirm your booking or if you did not give us full details at the time of booking, we will cancel it and impose applicable cancellation charges when we become aware of these details.

### 27. AIR TRANSPORTATION:

AIR TRANSPORTATION: Airlines concerned are not to be held responsible for any act, omission or event occurring while passengers are not on board their aircraft. International air carriers are also subject to international air conventions limiting their liability. These limitations of liability are explained on the e-ticket or on the reverse of the airline ticket and when issued, this constitutes the sole contract between the respective air carrier(s) and their passengers.

Airlines overbook all flights! We therefore recommend that you check in online as soon as online check-in is made available by the airline. If you do not book in online, or for any reason are unable to do so, we recommend that you are at the airport to check in 3 hours prior to departure as airlines may reallocate seats in the event of late checkin and arrivals. A&K is unable to check you in and it is your responsibility to ensure you are checked in within the appropriate time. A&K is neither responsible nor liable if you are downgraded an airline class as a result of the airline overbooking the class in which vou are booked. Seat reservations are at the discretion of the airline and may be changed at any time without notice.

CRUISES/CHARTERS: If you are scheduled to partake in a cruise or

charter it is your responsibility to ensure that you are aboard the vessel no later than 60 minutes before the scheduled sailing time. A&K is neither responsible nor liable if you fail to board the vessel in good time and suffer any loss as a result. Furthermore, refunds will not be given for any days which are missed as a result of such failure, or for clients who choose to leave the Cruise prematurely for any reason.

#### 28. PASSPORT & VISAS

Please note that passport holders are responsible for obtaining the required documentation applicable for entry. Please note also that passports must be valid for at least six (6) months after completion of your journey and should also have sufficient blank pages for visas and immigrations stamps. A&K cannot be held responsible should you be denied entry to a country due to noncompliance with these requirements. Should you require specific information ahead of travel, please consult the travel advice produced by the government of your home jurisdiction, as well as that of the government who issued the passport and/or visa you intend to travel

#### 29. TRAVELLING WITH CHILDREN

We recommend that if you are travelling with a child that does not share your surname, in order to minimise the possibility of disruption to your travel plans, you travel with documentation that proves your relationship to the child as well as documentation that proves you have permission to travel with them. A&K cannot be held responsible should you or any member of your travelling party be denied entry to a country due to non-compliance with requirements. Should you require further specific information ahead of travel, please consult the travel advice produced by the government of your home jurisdiction, as well as that of the government who issued the passport and/or visa you intend to travel under. Due to the nature of some of the excursions and activities involved in A&K trips, minimum age requirements are in place at some destinations. Additionally, some accommodations require that children below a certain age share a room with an adult. Such circumstances vary and will be specified within your itinerary, ahead of travel, and at the time of booking.

#### 30. TRAVEL INSURANCE:

A&K strongly recommend all clients take out comprehensive travel insurance prior to date of travel. This insurance should cover cancellation and curtailment, all medical expenses including evacuation/repatriation, personal baggage, personal liability, death and permanent disability and travel document insurance.

#### 31. ARBITRATION AGREEMENT:

Any claim arising out of or relating to these Terms and Conditions, to the Limits on A&K's Responsibility clause, to the brochure, to any information relating in any way to the trip, to the trip itself or to any products or services related to the trip, shall be settled in the first instance by binding arbitration in the applicable legal forum as detailed in clause 32 of these Terms and Conditions. In lieu of a personal appearance at arbitration the arbitration may be conducted by telephonic means. Arbitration is the exclusive forum in the first instance for dispute resolution and except as otherwise provided by statute, each party shall bear its own costs and expenses and an equal share of the arbitrator and administrative fees.

#### 32. APPLICABLE LAW AND FORUM:

This agreement shall be construed, interpreted and enforced in accordance with, and shall be governed by the laws of Thailand. It is agreed between A&K and the Travelers that all lawsuits against A&K arising under, in connection with, or incidental to the tour shall be filed, if at all, in the courts of Thailand to the exclusion of the courts of or in any other country or jurisdiction.